



Mr P F Lisewski 40 Gledstanes Road London W14 9HU

Dear Mr Lisewski

Policy number 35599048

## What to do now

We will automatically renew your policy on 29/11/16

Please read the important notice

Check your renewal schedule is correct

Tell us if you wish to change anything

Your insurance policy schedule will arrive shortly after your renewal date

Please do not send cash or cheques

## Your home insurance will be renewed automatically on 29/11/16

Please be aware that by renewing your insurance, you are entering into a new contract with us. It is therefore essential that you carefully read the information contained in this letter and the enclosed Renewal Notice and advise us if anything is incorrect, incomplete, no longer entirely accurate or if you are unsure about any of the details. Failure to to so may adversely affect your policy and any claims you may seek to make under it.

We recommend that you review your cover, including any optional extras. You can choose to remove any optional extras if they no longer meet your needs; removing an optional extra does not mean you need to cancel your whole policy. If you want to remove any optional extras or change your cover in any way at renewal please contact us, we will be happy to help you.

Thank you for insuring your home with us for the past 14 years. It is time to renew your cover and the annual premium for the next year will be

£281.60 (including Insurance Premium Tax where applicable)
Your premium will be collected within 10 working days following your renewal date from your Credit/Debit Card xxx xxxx xxxx 9135.

## THIS IS AN AUTOMATIC RENEWAL - NO NEED TO CALL

If the policy still meets your needs, there is no need to do anything. Your new insurance policy schedule will arrive shortly after your renewal date. There will be no gap in your

If we have made any changes to the terms of your policy, they will be detailed in an important notice which will be included in this pack and which you should read.

If you choose not to renew your policy with us, we would recommend that you have alternative cover in place before this policy expires. In some circumstances, you may find that other insurers refuse to cover your home altogether or require different Terms and Conditions to your current policy.

**Buildings Cover** - So that you never have to worry about being underinsured for the cost of rebuilding your home, we provide you with Buildings cover up to  $\pounds$ I million as standard. So that you don't have to worry about being underinsured we provide you with contents cover up to £50,000 as standard. If you take out our Personal Possessions cover, it'll cover your personal belongings when you travel in the UK or for to 60 days abroad - it even covers your mobile phone so you don't need to pay over the odds for a stand-alone policy from the dealer.

#### **Extend your cover**

As a valued Direct Line Home Insurance customer you might be interested in our Direct Line Home Insurance Plus cover. This provides you with even more cover. Visit directline.com or call the customer hotline to speak to one of our representatives.

Thank you for choosing Direct Line. We look forward to providing another twelve months of cover.

Yours sincerely

Direct Line Home Insurance Team



Customer Helpline **0345 246 8585** 

# Direct Line Home Insurance Renewal Schedule

Issued 03/11/16

This Schedule forms part of the renewal invitation. Read it in conjunction with the policy booklet and keep it in a safe place.

POLICY NUMBER	35599048			
POLICYHOLDER	Mr P E Lisewski	Date of Birth <b>04/07/67</b>		Phone details: <b>07931556236 D</b>
OTHER INTERESTS		Mr P Tan As Join	Policyho	lder
PERIOD OF INSURANCE	29/11/16 to 28/11/17 Your next renewal date is	29/11/17		
HOME DETAILS	Address of the home	40D Gledstanes R London W14 9HU	oad	
YOUR POLICY COVERS	Paragraphs Applicable	Sum	Insured	Policy Excess Amount
Section 2 - Contents	A,B,D,E,F and G	£	50000	£50
The Accidental Damage cover detailed in paragraph C is available at an extra premium.	Claims for damage caused by escape of water are sub compulsory excess of		ject to a	£350
	Valuables Limit		5000	
	Valuables Single Article Limit		£2000	
Section 4 - Family Legal Protection	Up to £100,000 for legal costs in pursuing claims including personal injury, contract, property and employment disputes			
Claim Free Years	Contents- 9 years claim free			
PREMIUM	Premium including Insurance Premium Tax where ap		olicable	£255.20
	Family Legal Protection			£26.40
	Total to be paid by single premium			£281.60
CREDIT CARD CHECK	Credit Card Ref. 9135			
ADMINISTRATION FEES	Our current administratio Insurance Premium Tax, v Our current administratio Insurance Premium Tax, v	vhere applicable) n fee to amend your		

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Customer Hotline 0345 246 8585

# **Direct Line Home** Insurance Proposal Confirmation

Issued 03/11/16

POLICY NUMBER	35599048	Reference:	File: 35599048		
POLICYHOLDER	Mr P E Lisewski	40 Gledstanes Roa London W14 9HU	d Phone Details: <b>07931556236 D</b>		
	Date of Birth Occupation	04/07/67 It Consultant			
HOME DETAILS	Address of Home	40D Gledstanes R London W I 4 9HU	ad		
	Type of Property When Built Number of Bedrooms	Flat - 1St Floor ar 1837 - 1919 2	d Abov		
POLICY DETAILS	Period of Cover	29/11/16 to 28/1	/17		
	Please refer to the Home Insurance Schedule which set insured and any excesses, policy limits or endorsements			on of the policy, t	he sum
PAYMENT DETAILS	Your chosen method	Card			
PROPOSAL DETAILS	The Home:			Yes	No
This section confirms the answers given to us in response to these specific questions. If any answers are incorrect or if you are unsure about anything, please call us. You must take care to provide us with accurate information.	Is the home built of brick, s slate, tile, concrete, metal of		ed with	1	
	Is the home in a good state of repair and will it be kep condition?		t in good	1	
	Is the home self-contained with its own separate fron		t door?	1	
	Has the home ever been damaged by flooding?				1
	Is the home liable to floodii	ng?			1
	Has the Home been affects movement?	ed by subsidence or struct	ural		1
	Is the home in an area subj	ect to subsidence?			1
				Continue	es

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	Use of the Home:	Yes	No				
	Do you and your family occupy the home permanently?	1					
	Are you and your family the only people who occupy the home?	1					
	Is the home left unoccupied for more than 60 days in a row?		1				
	Is the home used for business purposes?		1				
	Your History:						
	Have you, or any adult living with you had any insurance policy cancelled, or declared void by an insurer or had any extra terms imposed?		1				
	Have you or any other adult living with you ever been convicted of any criminal offence (other than motoring convictions) or are any prosecutions pending?		1				
IMPORTANT NOTES	Please check this form and ensure that the information provided is contourovide us with accurate information. If any of these details are incaccurate or if you are unsure about them, then please call us immedianformation could adversely affect your policy, including invalidating yolams to be rejected or not fully paid. You can call us on our Custom of any inaccuracies. Please keep this document in a safe place with you documents.  This form is for you to keep. If you give us any additional information please keep a copy for yourself.	correct, no longer entirely ately as incorrect our policy and causing ner Help Line to advise us our other policy					
DECLARATION	Please check that this policy meets your needs. It is based on the most up to date information provided by you. You must take care to provide us with accurate information and you should notify us immediately if anything is incorrect or if you are unsure about any details. Providing inaccurate information could adversely affect your policy, including invalidating your policy and causing claims to be rejected or not fully paid. You can call us on our Customer Help Line to advise us of any inaccuracies.						
	Should any of the information contained in this Proposal Confirmation and your Policy Schedule change during the period of insurance you should notify us immediately.						



## **Direct Line Home Insurance Renewal Notice**

Issued

03/11/16

35599048 Policy no

Renewal date 29/11/16

Policyholder Mr P E Lisewski

COVER DETAILS

Details of cover, including the section in force, the su n insured and the period of insurance are

shown on the enclosed schedule.

RENEWAL PREMIUM

Premium including Insurance Premium Tax where applicable Family Legal Protection

£255.20 £26.40

Total payable

£281.60

#### **ENHANCING YOUR** COVER

Only by enhancing your cover will you have the maximum protection offered by Direct Line.

As a valued Direct Line Home Insurance customer y u might be interested in our Direct Line Home Insurance Plus cover. This provides you with ven more cover. For more information on this see the enclosed brochure, visit directline.com of call the customer hotline to speak to one of our representatives.

## **CHECK YOUR INFORMATION**

If your circumstances or any of the information you have given us, shown in the Home Proposal Confirmation document have changed during the past year you must advise us before you renew your policy.

We must remind you to advise us of any convictions other than motoring convictions) or any other changes to the information you have given us, shown in the Home Proposal Confirmation document (part of your Home renewal Invite pack) that have occurred during the current period of insurance - for example, use of your home for business or the addition of an extension to your property. You must advise us of such changes before your policy is renewed.

Failure to do so may result in your policy not operating fully in the event of a claim. You should always keep a record (including copies of etters) of all information supplied to us for the purposes of the renewal.

The information you have given us may be used to tell you about other products and services provided or recommended by our group.

To renew your home insurance, you don't need to do anything. If you don't contact us before your renewal date, we'll automatically renew your

policy and send you your new documents around 2 days later. Your premium will be collected the usual way, around 7 days after your renewal date.

If any of your details have changed or you wish to change your payment method, please call our **Customer Helpline** 0345 246 8585

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