



000573/004075

Mr P E Lisewski
40 Gledstones Road
London
W14 9HU



Policy number
35599048

Dear Mr Lisewski

**Your home insurance will be renewed automatically on
29/11/13**

Please be aware that by renewing your insurance, you are entering into a new contract with us. It is therefore essential that you carefully read the information contained in this letter and the enclosed Renewal Notice and advise us if anything is incorrect, incomplete, no longer entirely accurate or if you are unsure about any of the details. Failure to do so may adversely affect your policy and any claims you may seek to make under it.

Thank you for insuring your home with us for the past 11 years. It is time to renew your cover and the annual premium for the next year will be

£253.34 (including Insurance Premium Tax where applicable)

Your premium will be collected within 10 working days following your renewal date from your Credit/Debit Card xxxx xxxx xxxx 9119.

THIS IS AN AUTOMATIC RENEWAL - NO NEED TO CALL

If the policy still meets your needs, there is no need to do anything. Your new insurance policy schedule will arrive shortly after your renewal date. There will be no gap in your cover.

If there are any changes to the terms of your policy these will be outlined in the form of an important information notice which will be included as a leaflet within this pack.

If you choose not to renew your policy with us, we would recommend that you have alternative cover in place before this policy expires. In some circumstances, you may find that other insurers refuse to cover your home altogether or require different Terms and Conditions to your current policy.

Burglar Alarm Discounts - If you have a professionally installed and maintained alarm, then you are entitled to a 7.5% discount (bells only) or 12.5% (police response) discount on your contents premium. Please telephone us for further details. As a Direct Line Home Customer, we can give you a discount on the cost of installing a burglar alarm - if you would like further details please call on 0845 246 0934.

Buildings Cover - So that you never have to worry about being underinsured for the cost of rebuilding your home, we provide you with Buildings cover up to £1 million as standard. So that you don't have to worry about being underinsured, we provide you with contents cover up to £50,000 as standard. If you take out our Personal Possessions cover, it'll cover your personal belongings when you travel in the UK or for up to 60 days abroad - it even covers your mobile phone so you don't need to pay over the odds for a stand-alone policy from the dealer.

Extend your cover

What to do now

We will automatically
renew your policy on
29/11/13

Please read the
important changes

Check your renewal
schedule is correct

Tell us if you wish to
change anything

Your insurance policy
schedule will arrive
shortly after your
renewal date

Please do not send cash
or cheques

As a valued Direct Line Home Insurance customer you might be interested in our Direct Line Home Insurance Plus cover. This provides you with even more cover. For more information on this see the enclosed brochure, visit directline.com or call the customer hotline to speak to one of our representatives.

Exclusive discounts for Direct Line customers

Your premium includes the 5% discount that you're entitled to as one of our valued Motor Insurance customers.

Thank you for choosing Direct Line. We look forward to providing another twelve months of cover.

Yours sincerely

Direct Line Home Insurance Team