# direct line



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Mr P E Lisewski 40 Gledstanes Road London W14 9HU

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Policy number 71482774 Vehicle Registration LC 05BYJ

#### What to do now

We will renew your policy on 25/10/15

Please check the Motor Proposal Confirmation and ensure that the information provided is correct. You must take care to provide us with accurate information.

Check your Renewal Notice is correct. Let us know if you require a new Policy Booklet

Check that the last 4 digits of your credit card are correct

Tell us if you want to change your payment method

Your insurance certificate will arrive soon after your renewal date

Please check the vehicle registration shown on your documents is correct

Please do not send cash or cheques

#### Dear Mr Lisewski

# Your car insurance will be renewed automatically on 25/10/15

Thank you for insuring your car with us for the past 3 years. It is time to renew your cover and the annual premium for the next year will be

£342.38 (including Insurance Premium Tax where applicable) which will be collected within 7 working days following your renewal date from your Credit/ Debit Card number xxxx xxxx xxxx 9127.

#### THIS IS AN AUTOMATIC RENEWAL

If you have checked your Motor Proposal Confirmation and there are no changes required, and if the policy still meets your needs, there is no need to do anything. Your new insurance certificate will arrive shortly after your renewal date. There will be no gap in your cover.

Please be aware that by renewing your insurance, you are entering into a new contract with us. It is therefore essential that you carefully read the information contained in this letter and the enclosed documentation. If any of these details are incorrect, no longer entirely accurate or if you are unsure about them, then please call us immediately as incorrect information could adversely affect your policy, including invalidating your policy and causing claims to be rejected or not fully paid.

Please also check the administration fee for cancellation shown on the Renewal Notice as we may have made changes to it.

### **Named Driver No Claim Discount**

One of the great advantages of having a Direct Line policy is that named drivers can now earn their own named driver no claim discount just from being named on your policy. Should they wish to insure their own car with Direct Line in the future, we will credit them with the claim free record they have personally built up on your policy.

#### **Special Offer For Direct Line Customers**

Did you know that as a valued motor insurance customer you are eligible for a discount on your first year breakdown cover. Cover can be easily added to your car insurance premium by calling us on **0345 246 8209**.

We look forward to providing another twelve months of cover.

We recommend you save your policy number above and our accident helpline number 0345 246 8471 into your mobile phone now. Should you find yourself in any car accident whether your fault or not, phone us immediately and we'll be ready to help you when you need us.

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# Direct Line Car Insurance Team

P.S. Please keep this letter with your policy.

#### **Excesses**

Excess Amount for Accidental Damage (Own Damage Excess) - Section B plus any Accidental Damage Excess shown below for Young or Inexperienced Drivers	
Excess Amount for Fire and Theft - Section C	£150
Excess Amount for Windscreen Replacement - Section D	£75
Excess Amount for Windscreen Repair - Section D	£10

If you deal with Autoglass, there is no limit on the amount per claim for windscreen damage but you will still have to pay the £75 excess. If they repair (rather than replace) the windscreen a £10 excess will apply. If you deal with any other company our maximum payment will be £125 per claim for replacement and £40 for a repair after deducting the excess.

# Additional Accidental Damage Excess Amounts for Young or Inexperienced Drivers

Age of the driver in charge of your car	
21 - 24	£250
25 or over who a) is inexperienced (an Inexperienced Driver is defined in Section B of the Policy); or	£200
b) holds a provisional car driving licence	£200

# **Endorsements that Apply to Your Policy**

## No Claim Discount Protection (NCD) Benefit

Your NCD will not be affected by:

1. One claim made during the current Period of Cover, or by

2. Two claims arising in the three preceding years of insurance.

You will cease to be eligible for the Benefit if claims exceed the above number.

# **Car Insurance Renewal Notice**

Issued 26/09/15

Policy number 7 | 482774

People insured to drive

Estimated annual mileage

Renewal date 25/10/15 (noon)

Policyholder Mr P E Lisewski

POLICY DET	AI	LS
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Please note that this Renewal Notice is a summary of your insurance. For full details, please see your Certficate, Schedule and Policy Booklet

Main Driver	P Lisewski who is the legal owner and the registered keeper of
	the car

Policyholder & Partner

Postcode where vehicle kept	W14 9HU
Make and model of car	Toyota Prius Hybrid T SPIRIT
Registration mark and year	LC 05BYJ 2005
Estimated value	Market Value (not exceeding £75,000) We will not pay more

	than the market value of your car at the time of the loss (less any excess that may apply).
Modifications	None
Type of cover	Comprehensive

# RENEWAL PREMIUM

Basic premium with 9 or more years No Claim Discount	£286.20
No Claim Discount Protection	£29.68
Motor Legal Protection	£26.50
Guaranteed Hire Car	FREE

Not more than 10,000

# Total Payable (including No Claim Discount)

	FREE
Annual	£342.38

-		
Instalments	representative	example
min to the second		

First Instalment	£31.33
Followed by 11 Monthly instalments of	£31.39
Total amount payable	£376.62
Internet charged at 1000 % (fixed)	23 694 A

3.6% APR representative Total amount of credit £342.38

Agreement term 12 months £342.38 One off single payment

All premiums include Insurance Premium Tax where applicable.

#### CREDIT CARD CHECK

Last 4 digits of your credit card (for security reasons we have not printed the full number?

9127

# VALUABLE **ENHANCEMENTS TO** YOUR COVER

We offer optional extras to enhance your cover, just call for details. Direct Line Rescue Home or roadside assistance and recovery service. We can also include your spouse/ partner to give you both peace of mind no matter which vehicle you may be travelling in.

## CHECK YOUR INFORMATION

Please check the Motor Proposal Confirmation and ensure that the information provided is correct. You must take care to provide us with accurate information. If any of these details are incorrect, no longer entirely accurate or if you are unsure about them, then please call us immediately as incorrect information could adversely affect your policy, including invalidating your policy and causing claims to be rejected or not fully paid. You can call us to advise us of any inaccuracies.

It is a condition of your policy that you agree to us using your personal data in the way set out in the Policy Booklet.

You don't need to do anything to renew your car insurance. If you don't contact us before your renewal date, we'll automatically renew your policy and send

your new insurance certificate around 2 days later. Your premium will be collected in the usual way, at least 7 days after your renewal date.

If any of your details have changed or you wish to change your payment method, please call our Customer Helpline on 0345 246 8822

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# ADMINISTRATION FEES

Our current administration fee to cancel your policy is £47.70 (Inclusive of Insurance Premium Tax, where applicable)

Our current administration fee to amend your policy is £0.00 (Inclusive of Insurance Premium Tax, where applicable)

## **Important Notice**

We no longer provide temporary cover applicable to Car Insurance Policies after they expire. To ensure that you have a full annual Certificate of Motor Insurance and the relevant cover you require, you should renew your Policy before the renewal date. If you do not, then you will not have the protection of the Policy after midday on your renewal date. If you choose to pay after your Policy has expired, your Policy start date will be the date you accept the renewal and there will be no cover in place for the time between your renewal date and the date on which you accept your renewal. If you drive during this time, you will be uninsured.

### Automatically renewed by us

If you are a customer who has been advised that your Policy will be renewed automatically by us then you do not need to do anything as we will renew your Policy on your renewal date.

If you wish to pay by instalments, please contact our Renewal Customer Helpline.

# **Motor Proposal Confirmation**

Issued 26/09/15

POLICY NUMBER	71482774	File: <b>71482774</b>
WHAT TO DO	Please check this form and ensure that the information provided is correct. You must	If all the information is correct, keep this form in a safe place with your policy.
	take care to provide us with accurate information.	If any of these details are incorrect, no longer entirely accurate or if you are unsure about them, then please call us immediately as incorrect information could adversely affect your policy, including invalidating your policy and causing claims to be rejected or not fully paid. You can call us to advise us of any inaccuracies. Please keep this document in a safe place with your other policy documents.
	ويتا الانساس ويتا	You can call us on 0345 246 8822 to advise us of any inaccuracies.
POLICYHOLDER	Mr P E Lisewski	40 Gledstanes Road
	who is the legal owner and the registered keeper of the car.	London W14 9HU
	Home Owner:	Yes
	Marital Status:	Divorced
	Total no cars at home:  Date of Birth:	04/07/67
	Phone Details:	07931556236 Daytime
POLICY DETAILS	Period of cover	25/10/15 (12:01 hours) to 25/10/16 (Noon)
	Cover	Comprehensive
	Use	Social, Domestic and Pleasure and use by the Policyholder or by the Policyholder's Partner each in person in connection with the businesses of the Policyholder or Partner
	Main Driver	P Lisewski
	Other Drivers	S Antczak (Partner)
	There are no drivers under	the age of 25
	You or any of the drivers h	ave NEVER had insurance cancelled by an insurer
	Please check the information abou	ut drivers on the back of this form.
CAR DETAILS	Make and model of car	Toyota Prius Hybrid T SPIRIT
	Registration mark and year	LC 05BYJ 2005
	Estimated value	Market Value (not exceeding £75,000)
	Purchase Date	Oct 12
	Modifications; eg to engine, body, wheels, suspension	None
	Postcode where vehicle kept	WI4 9HU
	Estimated annual mileage	Not more than 10,000
	Neither you nor any memb	per of your household have the regular use of any other
NO CLAIM DISCOUNT	9 years	
	No Claim Discount Protection	Included

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#### DETAILS OF SPECIFIC DRIVERS

If any details are incorrect, please notify us immediately.

P Lisewski (main driver): 48 years old

- It Consultant
- Full licence issued in UK, held for over 3 years UK resident since Apr 99
- No convictions, endorsements, fixed penalties or disqualifications including points in the last 5 years
- No accidents, claims or losses in the last 3 years.

# S Antczak: 37 years old

- Teacher
- Full licence issued in UK, held for over 3 years UK resident since Apr 03
- No convictions, endorsements, fixed penalties or disqualifications including points in the last 5 years
- No accidents, claims or losses in the last 3 years.

#### IMPORTANT NOTES

- The Road Traffic Acts state that it is an offence to make a false statement, or to withhold information, to obtain a Certificate of Motor Insurance.
- If anything on the Motor Proposal Confirmation is incorrect, no longer entirely accurate, or if you are unsure about any details, please call us immediately. Failure to do so could invalidate your policy.
- The information you have given us may be used to tell you about other products and services provided or recommended by our Group.
- If you give us any additional information, for instance in a letter, please keep a copy for yourself.

#### DECLARATION

It is a condition of your policy that you agree to us using your personal data in the way set out in the Policy Booklet.

Please check that this policy meets your needs. It is based on the most up to date information provided by you. You must take care to provide us with accurate information and you should notify us immediately if anything is incorrect or if you are unsure about any details. Providing inaccurate information could adversely affect your policy, including invalidating your policy and causing claims to be rejected or not fully paid. You can call us to advise us of any inaccuracies.

Should any of the information contained in this Proposal Confirmation and your Policy Schedule change during the period of insurance you should notify us immediately.

I accept the insurance, subject to terms and conditions set out in the Policy I have received.