

direct line



Customer Hotline
0845 246 881

Claims Hotline
0845 246 847

002763/033631

Mr P E Lisewski
40 Gledstones Road
London
W14 9HU



Policy number
71482774

Date
24/10/13

Dear Mr Lisewski

Your motor insurance renewal from Direct Line

Thank you for renewing your motor insurance with us for another year. I'm pleased to enclose your new documents, including your Certificate of Motor Insurance.

Important changes to your Motor Policy

Please see the important notice attached.

I'm pleased to enclose your new documents, including your Certificate of Motor Insurance. Please read the documents carefully to ensure that all the information is correct and that the cover meets your requirements. You must take care to provide us with accurate information. If any of these details are incorrect, no longer entirely accurate or if you are unsure about them, then please call us immediately as incorrect information could adversely affect your policy, including invalidating your policy and causing claims to be rejected or not fully paid.

Special Offers For Direct Line Customers

As a valued customer we are able to offer you a discount on your first years premium for **Breakdown Cover** and **Pet** insurance. So if you're looking for any of these products then why not give us a call?

Product	Your Discount/Saving	Telephone Number
Breakdown Cover	At least 10%	0845 246 0142
Pet Insurance	5% off	0845 246 8724

Named Driver No Claim Discount

One of the advantages of having a Direct Line policy is that named drivers could earn their own Named Driver No Claim Discount just from being named on your policy. Should they wish to insure their own car with Direct Line in the future, we will credit them with the claim free record they have personally built up on your policy.

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Guaranteed Hire Car

In addition to your motor insurance, you have taken our Guaranteed Hire Car option. Now you can relax knowing that if your car becomes unusable as a result of a claim, excluding windscreen damage, we guarantee to provide you with a replacement car for up to 14 days.

If you need any help or advice, you can call us on the Hotline between 8am-8pm Monday to Friday, 9am-5pm Saturday. You'll always find a friendly voice ready to help you. You can also view and amend your policy online, as well as register and track a claim 24 hours a day with 'Policy & Quote Manager', your personal area of directline.com.

We recommend you save your policy number above and our accident helpline number 0845 246 8471 into your mobile phone now. Should you find yourself in any car accident whether your fault or not, phone us immediately and we'll be ready to help you when you need us.

Yours sincerely

Direct Line Car Insurance Team