direct line



Customer Hotline **0845 246 88 I I**

Claims Hotline **0845 246 847 I**

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Mr P Lisewski 40 Gledstanes Road London W14 9HU

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Policy number **71482774**

Date **22/10/12**

What to do now

Please write your policy number on any documents that you send to us.

Please read through the Policy Summary, enclosed within this pack, which contains key details of your cover.

Dear Mr Lisewski

Welcome to Direct Line Car Insurance

Thank you for buying your motor insurance on-line. Enclosed are your documents including the **Certificate of Insurance** required when you tax your car or as evidence of your insurance if you need to show it to the police. You'll also find details of your Guaranteed Hire Car:

I Check the Motor Proposal Confirmation

Please read through and check your Motor Proposal Confirmation carefully. This forms the basis of your insurance cover. You are responsible for the accuracy of the statements it contains. Please call us immediately on 0845 246 8811 if any of the information is incorrect, as failure to do so could invalidate your policy.

2 Send us proof of your No Claim Discount

We need to see the original Renewal Notice from your last insurance company or your broker, showing your no claim discount entitlement. If you don't have the correct document, please ask your last insurance company or broker for it. If adequate evidence is not received within 30 days from the effective date of this policy, we will have no option but to remove the entitlement, which may result in an additional premium.

3 Send us the proof of your No Claim Discount in the prepaid envelope

Named Driver No Claim Discount

One of the great advantages of having a Direct Line policy is that named drivers can earn their own no claim discount just from being named on your policy. Should they wish to insure their own car with Direct Line in the future, we will credit them with the claim free record they have personally built up on your policy.

Our service-led approach to insurance

Don't hesitate to ring us if you have any queries or problems about your policy. Our Customer Hotline is open from 8am to 9pm Monday to Friday, 9am to 5pm Saturday and 11am to 5pm Sunday. Please remember to call us if your circumstances change as we may need to issue new documents so that you are still covered.

As a valued customer we are able to offer you a discount on your first year's premium for Breakdown Cover, Home, Pet and Travel insurance. Why not give us a call?

Product	Your Discount/Saving	Telephone Number
Breakdown Cover	At least 10% off	0845 246 0142
Home Insurance	At least 5% off	0845 246 8756
Pet Insurance	5% off	0845 246 8724
Travel Insurance	10% off annual cover	0845 246 0789

We recommend you save your policy number above and our accident helpline number 0845 246 8471 into your mobile phone now. Should you find yourself in any car accident whether your fault or not, phone us immediately and we'll be ready to help you when you need us.

Yours sincerely

Direct Line Car Insurance Team

Driving other cars

Windscreen damage



This Certificate is evidence of your insurance. For full details of the cover you should refer to the Policy.

Registration mark of vehicle	LC 05BYJ	Certificate number	71482774A75
Name of Policyholder	Mr P Lisewski		
Effective date of the commencement of insurance for the purposes of the relevant law	25/10/12 (00:01 hours)	Date of expiry of insurance	25/10/13 (Noon)
Persons or classes of persons entitled to drive	a motor car not owned by th leased to the Policyholder un leasing agreement Any person named below when the person named by t	rive with the owner's permission e Policyholder and not hired or der a hire purchase or annual no is driving on the the Policyholder's permission:	provided that the person driving holds a licence to drive such motor car or has held and is not disqualified for holding or obtaining suc a licence or is not breaking the conditions of their driving licence.
		he Policyholder's Partner each in p	person in connection with
	use for hire and rewarduse for any purpose in connectuse to secure the release of a r	ıllies, trials, track days or 4x4 off ro	dentified above by its
Certification		which this Certificate relates satisfies to Northern Ireland, the Republic of Ire ersey and the Island of Alderney.	
	UK Insurance Limited Authorised insurers.		PAUL GEDDES
	Advice to third parties: Nothing in	this Certificate affects your right as a th	Chief Executive nird party to make a claim.

part of it. If you're not sure whether something is relevant, please contact us for advice.

You may contact our approved company by calling our dedicated Glass Hotline on 0800 328 7423.

Please remember that cover for driving other cars is limited to Third Party Only. You will not be covered for any loss or damage to the car you are driving.
Produce this Certificate to our approved company Autoglass, and they will replace your glass, subject to a ℓ 75 excess, billing us for the balance. If they can repair (rather than replace) the windscreen, then ℓ 10 excess applies. If you do not deal direct with Autoglass our maximum payment will be ℓ 125 for replacement and ℓ 40 for a repair after deducting the excess.
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Claims Hotline

0845 246 8471

Online customer code **WPP7K7FFF7**

Motor Insurance Schedule

Issued 22/10/12

This Schedule forms part of the Policy. Read it in conjunction with the Motor Certificate and Policy booklet, and keep it in a safe place.

POLICY NUMBER	71482774	
POLICYHOLDER	Mr P Lisewski who is the legal owner and the registered keeper of the car. Date of birth 04/07/67	40 Gledstanes Road London W14 9HU Phone details: 07931556236 Daytime
POLICY DETAILS	Period of Cover	25/10/12 (00:01 hours) to 25/10/13 (Noon)
	Your renewal date will be	25/10/13
	Your Policy gives you	Comprehensive cover Sections A;B;C;D;E;F;G;H;Ji in your Policy booklet are the sections that apply.
	Optional Benefits	Motor Legal Protection Guaranteed Hire Car
CAR DETAILS	Make and Model of car	Toyota Prius Hybrid T SPIRIT
	Registration mark and year	LC 05BYJ 2005
	Estimated value	Market Value (not exceeding £40,000) We will not pay more than the market value of your car at the time of the loss (less any excess that may apply).
	Modifications	None
	Postcode where vehicle kept	W14 9HU
	Estimated annual mileage	Not more than 10,000
PREMIUMS	Premium after deducting disco	unts including No Claim Discount £263.94
	No Claim Discount Protection	£39.22
	Motor Legal Protection	£26.50
	Guaranteed Hire Car	£23.32
	Total to be paid - single payme All premiums include Insurance	e Premium Tax where applicable.
NAMED DRIVERS		are independently earning Named Driver No Claim Discount out their own policy with Direct Line.

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EXCESS AMOUNTS The sum you must pay towards the cost of any claim. This is	Excess Amount for Accidental Damage (Own Damage Excess) - Section B £ I 50 plus any Accidental Damage Excess shown below for Young or Inexperienced Drivers		
explained fully in your Policy	Excess Amount for Fire and Theft - Section C	£150	
booklet. Please also see the table below.	Excess Amount for Windscreen Replacement - Section D	£75	
DCIOW.	Excess Amount for Windscreen Repair - Section D		
	Our approved company Autoglass will carry out any replacement and you with $\pounds 75$ excess. If they repair (rather than replace) the windscreen $\pounds 10$ exce do not deal direct with our approved company Autoglass, the excess will still maximum payment will be $\pounds 125$ for replacement and $\pounds 40$ for a repair.	ss will apply. If you	
ADDITIONAL	Age of the licence holder in charge of your car	Excess	
ACCIDENTAL DAMAGE	Under 21	£400	
EXCESS AMOUNTS FOR YOUNG OR	21-24	£250	
INEXPERIENCED	25 or over who	Policy on C200	
DRIVERS	a) is inexperienced (an Inexperienced Driver is defined in Section B of the B b) holds a provisional car driving licence	Policy); or £200 £200	
PERSONAL	Injury	Benefit	
ACCIDENT	I. Death	£5,000	
(Section E)	Total irrecoverable loss of sight in one or both eyes Loss of any limb	£5,000 £5.000	
	J. Loss of any limb	23,000	
ADDITIONAL	Medical Expenses	£100	
BENEFITS (Section F)	Personal Effects	£100	
(00000011)			
COVER LIMITS	Motor Legal Protection Limit (Section H)	£100,000	
	Car Audio/Sound Reproduction/Telephone Equipment/Satellite Navigation Equipment/In Car Entertainment Systems Limit	£1,000	
ADMINISTRATION FEES	Our current administration fee to cancel your policy is £26.50 (inclusive of In Tax, where applicable) Our current administration fee to amend your policy is £15.90 (inclusive of In Tax, where applicable)		
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ENDORSEMENTS

No Claim Discount Protection (NCD) Benefit

Your NCD will not be affected by:

- 1. One claim made during the current Period of Cover, or by
- 2. Two claims arising in the three preceding years of insurance.

You will cease to be eligible for the Benefit if claims exceed the above number.

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Claims Hotline **0845 246 847 I**

Motor Proposal Confirmation

Issued 22/10/12

POLICY NUMBER	71482774	Reference: INET File: 71482774	
WHAT TO DO	Please check this form very carefully. It's a summary of the information that you gave us.	If all the information is correct, keep this form in a safe place with your policy.	
		If any of the information is incorrect, please notify us immediately, as failure to do so could invalidate your policy.	
		You can call us on 0845 246 8811 to advise us of any inaccuracies.	
POLICYHOLDER	Mr P Lisewski who is the legal owner and the registered keeper of the	40 Gledstanes Road London WI 4 9HU	
	car. Home owner: Marital Status: Children under 16:	Yes Divorced No	
	Total no. cars at home: Date of Birth: Phone Details:	01 04/07/67 07931556236 Daytime	
POLICY DETAILS	Period of cover	25/10/12 (00:01 hours) to 25/10/13 (Noon)	
	Cover	Comprehensive	
	Use	Social, Domestic and Pleasure and use by the Policyholder or by the Policyholder's Partner each in person in connection with the businesses of the Policyholder or Partner	
	Main Driver	P Lisewski	
	Other Drivers	S Antczak (Partner) There are no drivers under the age of 25	
		ave NEVER had insurance cancelled by an insurer bout drivers on the back of this form.	
CAR DETAILS	Make and Model of car	Toyota Prius Hybrid T SPIRIT	
	Registration mark and year	LC 05BYJ 2005	
	Estimated value	Market Value (not exceeding £40,000) We will not pay more than the market value of your car at the time of the loss (less any excess that may apply).	
	Purchase Date	Oct 12	
	Modifications	None	
	Postcode where vehicle kept	W14 9HU	
	Estimated annual mileage	Not more than 10,000	
	Neither you nor any member of your household have the regular use of any other car		
AYMENT DETAILS	Your chosen method	Visa	
NO CLAIM DISCOUNT	9 or more years We need confirmation that you from your last insurance compar	are entitled to this discount. We normally accept the renewal notic	
	No Claire Discount Dust ation	Traditional Control of the Control o	

DETAILS OF SPECIFIC DRIVERS

If any details are incorrect, please notify us immediately.

P Lisewski (main driver): 45 years old

- It Consultant
- Full licence issued in UK, held for over 3 years
- UK resident since Apr 99

- No convictions or endorsable fixed penalties in the last 5 years
- No accidents, claims or losses in the last 3 years.

S Antczak: 34 years old

- Teacher
- Full licence issued in UK, held for over 3 years
- UK resident since Apr 03

- No convictions or endorsable fixed penalties in the last 5 years
- No accidents, claims or losses in the last 3 years.

IMPORTANT NOTES

- The Road Traffic Act states that it is an offence to make a false statement, or to withhold information, to obtain a certificate of motor insurance.
- •It is especially important that you tell us of any facts which could influence an insurance company when they are deciding about issuing an insurance policy. You must also tell us straight away if anything changes in the future which could affect your insurance.
- •If you are in any doubt as to whether certain facts are relevant or not, please ask us.
- Failure to disclose all relevant facts could invalidate all or part of your policy.
- The information you have given us may be used to tell you about other products and services provided or recommended by our Group.
- If you give us any additional information, for instance in a letter, please keep a copy for yourself.

DECLARATION

It is a condition of your policy that you agree to us using your personal data in the way set out in the Policy book.

Please check that this policy meets your needs, it is based upon information provided to us by you. The premium has been calculated on the understanding that all the relevant facts have been declared and are correct to the best of your knowledge and belief and that you accept the terms and conditions of the policy. Should any of the information contained in the motor proposal confirmation be incorrect or should it change during the period of insurance, it is a condition of the insurance that you notify us immediately. You must also tell us straight away if anything changes in the future which could affect your insurance. For full details of what must be advised to us and when, please refer to the Customer Information section of your policy booklet.