

01/02383864/1367573

Mr Paul Lisewski
40 Gledstones Road
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762000



direct line

Reference: UKI transfer

September 2011

Dear Mr Lisewski

Direct Line – keeping you updated

We wanted to let you know about some changes that we'll be making shortly at Direct Line. This letter is for your information only and there is no need to respond in any way.

Direct Line policies are currently underwritten by Direct Line Insurance plc. It is proposed that from 10 December 2011 at 23:59 GMT, another company in our group, U K Insurance Limited, will become the underwriter of our policies.

Your insurance cover will not change and you won't need any new documents as a result of the proposal. Our contact details will stay the same and you won't see any changes to the way Direct Line policies are sold or the service you receive.

If your policy has someone else named on it, please let them know about this change.

The following information is important and explains more details about the proposal and the court process it follows.

Proposed transfer of the insurance business

The change in underwriter has been proposed to simplify the group structure of the insurance division of The Royal Bank of Scotland Group which includes Direct Line Insurance plc (DLI) and U K Insurance Limited (UKI). Subject to Court approval, policies currently underwritten by DLI will transfer to UKI on 10 December 2011 at 23:59 GMT.

The proposed transfer will be effected as an insurance business transfer as provided for in Part VII of the Financial Services and Markets Act 2000 (the Transfer). This is a Court approved process that transfers insurance business from one insurer to another.

Proposal at a glance

- This letter is for information only
- No response is required unless you believe the transfer will adversely affect you
- U K Insurance will become the underwriter of Direct Line policies
- Your insurance cover will not change
- Our contact details will not change

Contacting the UKI Transfer Team

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ukitransfer.com/directline

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