# direct line



Customer Hotline **0845 246 88 I I** 

Claims Hotline **0845 246 847 I** 

002176/016749

Mr P E Lisewski 40D Gledstanes Road London W14 9HU

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Policy number 41130534

Date **20/08/11**  Dear Mr Lisewski

#### Your motor insurance renewal from Direct Line

Thank you for renewing your motor insurance with us for another year. I'm pleased to enclose your new documents, including your Certificate of Motor Insurance.

## Important changes to your Motor Policy

Please see the important notice attached. It includes information about our regulator.

I'm pleased to enclose your new documents, including your Certificate of Motor Insurance. Please read the documents carefully to ensure that all the information is correct and that the cover meets your requirements. If anything needs to be changed, call us immediately - otherwise your insurance may be affected.

## **Special Offers For Direct Line Customers**

Direct Line is dedicated to saving you money. As a valued customer we are able to offer you a special discount on your first years premium for **Breakdown Cover** and **Pet** insurance. So if you're looking for any of these products then why not give us a call?

| Product         | Your Discount/Saving | Telephone Number |
|-----------------|----------------------|------------------|
| Breakdown Cover | 25% off#             | 0845 246 0142    |
| Pet Insurance   | 5% off               | 0845 246 8724    |

<sup>\*</sup> On Recovery Plus and EuroPlus

Continues...

If you need any help or advice, you can call us on the Hotline between 8am-8pm Monday to Friday, 9am-5pm Saturday. You'll always find a friendly voice ready to help you. You can also view and amend your policy online, as well as register and track a claim 24 hours a day with 'Policy & Quote Manager', your personal area of directline.com.

We recommend you save your policy number above and our accident helpline number 0845 246 8471 into your mobile phone now. Should you find yourself in any car accident whether your fault or not, phone us immediately and we'll be ready to help you when you need us.

Yours sincerely

## Direct Line Car Insurance Team

PS You may want to consider adding either Guaranteed Hire Car or Guaranteed Hire Car Plus - a replacement car should your own become unusable as a result of a claim. Prices start from just £22.26 a year. Call 0845 246 8811 for further details or to add this option to your policy. (Your legal rights are not affected)



This Certificate is evidence of your insurance. For full details of the cover you should refer to the Policy.

| Registration mark of vehicle  | P8XER  | Certificate number  | 41130534A75 /040767  |
|---|--|---|--|
| Name of Policyholder  | Mr P E Lisewski  |   |  |
| Effective date of the commencement of insurance for the purposes of the relevan law | <b>22/08/11</b> (Noon)   | Date of expiry of insurance   | <b>22/08/12</b> (Noon)   |
| Persons or classes of persons entitled to drive                                     | a motor car not owned  | lso drive with the owner's permission<br>by the Policyholder and not hired or<br>er under a hire purchase or annual   | provided that the person<br>driving holds a licence to<br>drive such motor car or ha<br>held and is not disqualified<br>for holding or obtaining suc<br>a licence. |
| Limitations as to use<br>The Policy covers:   | • use for social, domestic an  | d pleasure purposes   |  |
| · ·   | <ul> <li>use for racing, competition</li> <li>use for hire and reward</li> <li>use for any purpose in con</li> </ul> | connection with the businesses of the last, rallies, trials, track days or 4x4 off ronection with the motor trade.  If a motor car, other than the vehicle id | ad events.   |
|   | registration mark, which ha  | s been seized by, or on behalf of, any  | government or public author  |
| Certification   | iaw applicable in Great Britair  | to which this Certificate relates satisfies the and Northern Ireland, the Republic of Irele of Jersey and the Island of Alderney.                             | ne requirements of the relevant<br>and, the Isle of Man, the   |
|   | Direct Line Insurance plc<br>Authorised Insurers.  | Ş   | Ze Im  |
|   |  |   | PAUL GEDDES Chief Executive  |
|   |  | ; in this Certificate affects your right as a thir  |  |

| Duty of disclosure | If you fail to disclose any facts that are relevant to your insurance this could invalidate your whole Policy, or part of it. If you're not sure whether something is relevant, please contact us for advice.   |
|--------------------|---|
| Driving other cars | Please remember that cover for driving other cars is limited to Third Party Only. You will not be covered for any loss or damage to the car you are driving.  |
| Windscreen damage  | Produce this Certificate to one of our approved companies, either Autoglass or Auto Windscreens, and they will replace your glass, subject to a $\pounds$ 75 excess, billing us for the balance. If they can repair (rather than replace) the windscreen, then $\pounds$ 10 excess applies. If you do not deal direct with Autoglass or Auto Windscreens, our maximum payment will be $\pounds$ 125 for replacement and $\pounds$ 40 for a repair after deducting the excess. You may contact our approved companies by calling our dedicated Glass Hotline on 0800 328 7423. |

## **Motor Insurance Schedule**

### Issued 20/08/11

This Schedule forms part of the Policy. Read it in conjunction with the Motor Certificate and Policy booklet, and keep it in a safe place.

| POLICY NUMBER   | 41130534   |  |             |
|---|--|--|-------------|
| POLICYHOLDER  | Mr P E Lisewski who is the legal owner and the registered keeper of the car.  Date of birth 04/07/67 | 40D Gledstanes Road<br>London<br>W14 9HU<br>Phone details:<br>02076103562 Daytime  |             |
| POLICY DETAILS  | Period of Cover Your renewal date will be Your Policy gives you                                      | 22/08/11 (Noon) to 22/08/12 (Noon) 22/08/12 Comprehensive cover Sections A;B;C;D;E;F;G;H in your Policy booklet a  | are the     |
|   | Optional Benefit   | Motor Legal Protection   |             |
| CAR DETAILS   | Make and Model of car  | Porsche Boxster 2.5  |             |
|   | Registration mark and year   | <b>P8XER</b> 1997  |             |
|   | Estimated value  | Market Value (not exceeding £40,000)   |             |
|   | Modifications; eg to engine,<br>body, wheels, suspension   | None   |             |
|   | Postcode where vehicle kept  | W14 9HU  |             |
|   | Estimated annual mileage   | Not more than 12,000   |             |
| PREMIUMS  | Premium after deducting disco  | ınts including No Claim Discount   | £711.26     |
|   | Motor Legal Protection   |  | £26.50      |
|   | Total to be paid - single payme<br>All premiums include Insurance                                    | nt<br>Premium Tax where applicable.  | £737.76     |
| EXCESS AMOUNTS The sum you must pay towards the cost of any claim. This is explained fully in your Policy booklet. Please also see the table below. |  | amage (Own Damage Excess) - Section B<br>ess shown below for Young or Inexperienced Drivers  | £725        |
|   | Excess Amount for Fire and The   | ft - Section C   | £725        |
|   | Excess Amount for Windscreen Replacement - Section D   |  | £75         |
|   | Excess Amount for Windscreen   | Repair - Section D   | £10         |
|   | you will only have to pay the £75 £10 excess will apply. If you do not see that $\mathcal{L}$        | glass or Auto Windscreens, will carry out any replacements of excess. If they repair (rather than replace) the windscrenct deal direct with one of these approved companies, twimum payment will be £125 for replacement and £40 for replacement and | reen<br>:he |

repair.

| ADDITIONAL   | Age of the licence holder in charge of your car   |              |  |
|--|---|--------------|--|
| ACCIDENTAL DAMAGE  | Under 2 I   |              |  |
| EXCESS AMOUNTS FOR<br>YOUNG OR<br>INEXPERIENCED<br>DRIVERS | 21-24   | £400<br>£250 |  |
|  | 25 or over who a) is inexperienced (an Inexperienced Driver is defined in Section B of the Policy); or                | £200         |  |
|  | b) holds a provisional car driving licence  | £200         |  |
| PERSONAL   | Injury  | Benefit      |  |
| ACCIDENT   | I. Death  | £5,000       |  |
| (Section E)  | 2. Total irrecoverable loss of sight of one or both eyes  | £5,000       |  |
|  | 3. Loss of any limb   | £5,000       |  |
| ADDITIONAL   | Medical Expenses  | £100         |  |
| <b>BENEFITS</b> (Section F)                                | Personal Effects  | £100         |  |
| COVER LIMITS   | Motor Legal Protection Limit (Section H) £  | 100,000      |  |
|  | Car Audio/Sound Reproduction/Telephone Equipment/Satellite Navigation Equipment/In Car Entertainment Systems Limit    | £1,000       |  |
| ADMINISTRATION FEES  | Our current administration fee to cancel your policy is £26.50 (Inclusive of Insurance Premium Tax, where applicable) |              |  |
|  | Our current administration fee to amend your policy is £15.90 (Inclusive of Insurance Pr Tax, where applicable)       | remium       |  |

## **ENDORSEMENTS**