



003639/027897

Mr P E Lisewski
40D Gledstones Road
London
W14 9HU



Dear Mr Lisewski

Policy number

41130534

Date

21/08/10

Your motor insurance renewal from Direct Line

Thank you for renewing your motor insurance with us for another year. I'm pleased to enclose your new documents, including your Certificate of Motor Insurance.

Important changes to your Motor Policy

Please see the important notice attached. It includes information about our regulator.

I'm pleased to enclose your new documents, including your Certificate of Motor Insurance. Please read the documents carefully to ensure that all the information is correct and that the cover meets your requirements. If anything needs to be changed, call us immediately - otherwise your insurance may be affected.

Special Offers For Direct Line Customers

Direct Line is dedicated to saving you money. As a valued customer we are able to offer you a special discount on your first years premium for **Breakdown Cover** and **Pet** insurance. So if you're looking for any of these products then why not give us a call?

Product	Your Discount/Saving	Telephone Number
Breakdown Cover	25% off*	0845 246 0142
Pet Insurance	5% off	0845 246 8724

* On Recovery Plus and EuroPlus

Continues...

If you need any help or advice, you can call us on the Hotline between 8am-8pm Monday to Friday, 9am-5pm Saturday. You'll always find a friendly voice ready to help you. You can also view and amend your policy online, as well as register and track a claim 24 hours a day with 'Policy & Quote Manager', your personal area of directline.com.

We recommend you save your policy number above and our accident helpline number 0845 246 8471 into your mobile phone now. Should you find yourself in any car accident whether your fault or not, phone us immediately and we'll be ready to help you when you need us.

Yours sincerely

Direct Line Car Insurance Team

PS You may want to consider adding either Guaranteed Hire Car or Guaranteed Hire Car Plus - a replacement car should your own become unusable as a result of a claim. Prices start from just £22.05 a year. Call 0845 246 8811 for further details or to add this option to your policy. (*Your legal rights are not affected*)