direct line



Customer Hotline **0845 246 88 I** I

Claims Hotline **0845 246 847**

002324/017789

Mr P Lisewski 40D Gledstanes Road London W14 9HU

Policy number 41130534

Date **21/08/09**

Dear Mr Lisewski

Your motor insurance renewal from Direct Line

Thank you for renewing your motor insurance with us for another year. I'm pleased to enclose your new documents, including your Certificate of Motor Insurance.

Important changes to your Motor Policy

Please see the important notice attached. It includes information about our regulator.

I'm pleased to enclose your new documents, including your Certificate of Motor Insurance. Please read the documents carefully to ensure that all the information is correct and that the cover meets your requirements. If anything needs to be changed, call us immediately - otherwise your insurance may be affected.

Special Offers For Direct Line Customers

Direct Line is dedicated to saving you money. As a valued customer we are able to offer you a special discount on your first years premium for **Breakdown Cover**, **Home**, **Pet** and **Travel** insurance. So if you're looking for any of these products then why not give us a call?

| Product | Your Discount/Saving | Telephone Number | |
|------------------|----------------------|------------------|--|
| Breakdown Cover | 25% off* | 0845 246 0142 | |
| Home Insurance | 5% off | 0845 246 8756 | |
| Pet Insurance | 5% off | 0845 246 8724 | |
| Travel Insurance | 5% off annual cover | 0845 246 0789 | |

^{*} On Recovery Plus and EuroPlus

Continues...

If you need any help or advice, you can call us on the Hotline between 8am-8pm Monday to Friday, 9am-5pm Saturday. You'll always find a friendly voice ready to help you. You can also view and amend your policy online, as well as register and track a claim 24 hours a day with 'Policy & Quote Manager', your personal area of directline.com.

We recommend you save your policy number above and our accident helpline number 0845 246 847 I into your mobile phone now. Should you find yourself in any car accident whether your fault or not, phone us immediately and we'll be ready to help you when you need us.

Yours sincerely

Direct Line Car Insurance Team

PS You may want to consider adding either Guaranteed Hire Car or Guaranteed Hire Car Plus - a replacement car should your own become unusable as a result of a claim. Prices start from just £18.90 a year. Call 0845 246 8811 for further details or to add this option to your policy. (Your legal rights are not affected)



This Certificate is evidence of your insurance. For full details of the cover you should refer to the Policy.

| Cei | rtificate o | f Motor Insur | ance |
|--|--|--|--|
| Registration mark of vehicle | P8XER | Certificate number | 41130534A75 /040767 |
| Name of Policyholder | Mr P Lisewski | | |
| Effective date of the commencement of insurance for the purposes of the relevantaw | 22/08/09 (Noon) | Date of expiry of insurance | 22/08/10 (Noon) |
| Persons or classes of persons entitled to drive | a motor car not owned | also drive with the owner's permission d by the Policyholder and not hired or der under a hire purchase or annual | provided that the person driving holds a licence to drive such motor car or has held and is not disqualified for holding or obtaining such a licence. |
| Limitations as to use The Policy covers: The Policy does not cover: | use for racing, competiti use for hire and reward use for any purpose in co use to secure the release | and pleasure purposes In connection with the businesses of the Ons, rallies, trials, track days or 4x4 off ro Connection with the motor trade. The of a motor car, other than the vehicle is That been seized by, or on behalf of, any | oad events. dentified above by its |
| Certification | law applicable in Great Bri | licy to which this Certificate relates satisfies tain and Northern Ireland, the Republic of Ire and of Jersey and the Island of Alderney. | |
| | Direct Line Insurance plc Authorised Insurers. Advice to third parties: Not | hing in this Certificate affects your right as a th | PAUL GEDDES Chief Executive hird party to make a claim. |

| Duty of disclosure | If you fail to disclose any facts that are re |
|--------------------|---|
| | part of it If you're not also whather son |

elevant to your insurance this could invalidate your whole Policy, or part of it. If you're not sure whether something is relevant, please contact us for advice.

Driving other cars

Please remember that cover for driving other cars is limited to Third Party Only. You will not be covered for any loss or damage to the car you are driving.

Windscreen damage

Produce this Certificate to one of our approved companies, either Autoglass or Auto Windscreens, and they will replace your glass, subject to a £75 excess, billing us for the balance. If they can repair (rather than replace) the windscreen, then $\pounds 10$ excess applies. If you do not deal direct with Autoglass or Auto Windscreens, our maximum payment will be £125 for replacement and £40 for a repair after deducting

You may contact our approved companies by calling our dedicated Glass Hotline on 0800 328 7423.

Motor Insurance Schedule

Issued 21/08/09

This Schedule forms part of the Policy. Read it in conjunction with the Motor Certificate and Policy booklet, and keep it in a safe place.

| POLICY NUMBER | 41130534 | | |
|---|--|---|----------------------|
| POLICYHOLDER | Mr P Lisewski who is the legal owner and the registered keeper of the car. Date of birth 04/07/67 | 40D Gledstanes Road London W14 9HU Phone details: 02076103562 Daytime | |
| POLICY DETAILS | Period of Cover | 22/08/09 (Noon) to 22/08/10 (Noon) | |
| | Your renewal date will be | 22/08/10 | |
| | Your Policy gives you | Comprehensive cover Sections A;B;C;D;E;F;G;H in your Policy booklet a sections that apply. | are the |
| | Optional Benefit | Motor Legal Protection | |
| CAR DETAILS | Make and model of car | Porsche Boxster 2.5 | AC ST. CANADACTOR OF |
| | Registration mark and year | P8XER 1997 | |
| | Estimated value | Market Value (not exceeding £40,000) | |
| | Modifications; eg to engine, body, wheels, suspension | None | |
| | Postcode where vehicle kept | W14 9HU | |
| | Estimated annual mileage | Not more than 12,000 | |
| PREMIUMS | Premium after deducting disco | unts including No Claim Discount | £590.10 |
| | Motor Legal Protection | | £23.10 |
| | Total to be paid - single payme All premiums include Insurance | nt Premium Tax where applicable. | £613.20 |
| EXCESS AMOUNTS The sum you must pay towards the cost of any claim. This is explained fully in your Policy booklet. Please also see the table below. | | amage (Own Damage Excess) - Section B ess shown below for Young or Inexperienced Drivers | £725 |
| | Excess Amount for Fire and The | ft - Section C | £725 |
| | Excess Amount for Windscreen | Replacement - Section D | £75 |
| | Excess Amount for Windscreen | Repair - Section D | £10 |
| | you will only have to pay the £7 £10 excess will apply. If you do | glass or Auto Windscreens, will carry out any replacements of excess. If they repair (rather than replace) the windscrenct deal direct with one of these approved companies, the simum payment will be £125 for replacement and £40 for replacement a | reen the |

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repair.

| NAL Age of the licence holder | Age of the licence holder in charge of your car | |
|---|--|---------|
| TAL DAMAGE Under 21 | | £400 |
| MOUNTS FOR 21-24 | | £250 |
| PR 25 or over who | | |
| a) is inexperienced (an Inex | sperienced Driver is defined in Section B of the Policy); or | £200 |
| b) holds a provisional car dr | riving licence | £200 |
| L Injury | | Benefit |
| T I. Death | | £5,000 |
| 2. Total irrecoverable loss of | sight of one or both eyes | £5,000 |
| 3. Loss of any limb | | £5,000 |
| NAL Medical Expenses | | £100 |
| Personal Effects | | £100 |
| | | |
| MITS Motor Legal Protection Limit | (Section H) £ | 100,000 |
| Car Audio/Sound Reproducti Equipment/In Car Entertainm | on/Telephone Equipment/Satellite Navigation ent Systems Limit | £1,000 |
| ATION Our current cancellation rate | s are: £26.25 (including Insurance Premium Tax) | |
| ATION Our current cancellation rate MENTS | s are: £26.25 (including Insurance Premium Tax) | |