



Mr P E Lisewski  
40 Gledstones Road  
London  
W14 9HU

374/00199  
04/0118669



Dear Mr Lisewski

April 2016

## We're closing your inactive account

Account Name: Flexible Saver

Account Number: XXXX1174

Sort Code: 40-19-22

At HSBC, we're committed to protecting our customers from fraud and financial crime. That's why we periodically review our products and services, and our customers' accounts. A recent review has highlighted that this account is inactive. There's no money in the account and there haven't been any transactions for over 5 years.

We know that in most cases these are forgotten accounts that are no longer needed and which customers are happy for us to close on their behalf. Assuming that's the case, and to make life easier for you, if you don't start using your account by **21 June 2016**, we'll close it for you.

### Your options

If you don't start using it, this account will be closed and you can destroy any related cards or cheque books. Please note that if your account is closed, any associated benefits will come to an end.

If you'd like to keep your account active and open, simply make a transaction via Mobile or Online Banking, by phone or in branch before the above date and we won't close your account.

If your circumstances have changed you can find all the information you need about alternative HSBC accounts which might be more suitable for you on our website. You can also find more details by searching 'inactive accounts' at [hsbc.co.uk](http://hsbc.co.uk).

Thanks for your understanding.

Yours sincerely

Becky Moffat  
Head of Personal Banking

### What's happening?

Your account is empty and it's been inactive for a while. To protect you from fraud, we'll close your account for you.

### When will this happen?

After 21 June 2016

### Do I need to do anything?

You need to take action if you don't want us to close your account. If you want to start using it again, simply credit your account.