



The world's local bank

HSBC Visa Debit Card  
4659437276945656

00-00-CHS2T10010903-07-MD-UK-1-R009  
MR P E LISEWSKI  
40 GLEDSTANES ROAD  
LONDON  
W14 9HU

#00013962



16th January 2010

# HSBC Visa Debit Card

## Here are your new card details

Your card number is: 4659437276945656

This card replaces: 456692878

Your daily cash machine withdrawal limit is: £300

If you have any queries, please:

Call us on: 08457 404 404  
(International +44 1226 261 010)

Textphone: 1800 108457 125 563  
(International +44 1792 494 394)

Visit: Your HSBC branch or [www.hsbc.co.uk](http://www.hsbc.co.uk)

## Here is your new debit card

This card replaces your existing HSBC debit card  
This is **NOT a credit card** and does not replace any  
credit cards you may have

**Before you use this card, please make sure that you:**

- Sign your new **Visa Debit** card(s) with a ballpoint pen
- **Activate your card(s)** as soon as possible, as explained below
- Destroy your old debit card(s) securely, as your new card is valid for **immediate use** once activated

Please note: Your PIN has not changed

Your new Visa Debit card is enclosed.



If your card is not attached,  
please call HSBC.

## Important information below

**Please activate your card(s)** by one of the following methods:

**At a Cash Machine** – Your card will be **activated automatically** when you use it with your existing PIN at a cash machine in the UK e.g. a withdrawal or balance enquiry

Please note: You will not receive an on-screen confirmation  
Refer to the enclosed 'Guide to Services' for full details

**By Personal Internet Banking** – Visit [www.hsbc.co.uk](http://www.hsbc.co.uk).

Once logged-in, simply click on 'Activate card' and follow the instructions. You will need to have your new card with you  
If you're not registered for Personal Internet Banking, take a look at the enclosed 'Guide to Services' for full details

**By Phone** – Call 0800 783 5263 from the UK or  
+44 1226 261 010 from overseas.

Lines are open from 8am to 10pm every day of the week. You will need to have your card and personal details with you

**Business customers** – can only activate their card(s) by phone

## Visa is globally accepted, convenient and secure

- No debit card is more widely accepted in the UK and around the world
- Visa brings you additional security online with Verified by Visa. For further details refer to the enclosed 'Guide to Services'

## Chip and PIN

- If you are unable to use PIN please speak to our staff at your local branch or call us on 08457 404 404 (textphone 08457 125 563).