



BARCLAYS BANK PLC

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Mr Paul Edward Lisewski
40d Gledstanes Road
West Kensington
London
W14 9HU

Our Ref: SJB
Direct Dial or
Ext No: 03332001014

07 October 2012

Dear Mr Lisewski

Welcome to Barclays Mobile Banking

Your new Barclays Mobile Banking App is up and running, so it's now even easier to manage your accounts when and where it suits you.

If you have not recently registered for Barclays Mobile Banking and have received this letter in error please contact our Helpdesk immediately on 03332 001014*.

Features

Your Barclays Mobile Banking App puts a range of useful features at your fingertips, which enable you to:

- * View account details, including the balance on your Barclays current account and personal Barclaycard accounts
- * View a history of transactions on your Barclays current, savings and ISA accounts
- * View your current Barclays mortgage balance
- * Pay bills or transfer money between your accounts
- * Locate your nearest Barclays branch or ATM

Ready to go

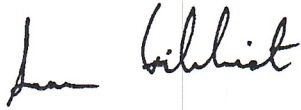
You've already set up everything you need to log in to your account, so each time you open the App you'll just be asked to enter your 5 digit passcode.

Keeping you secure online

Remember, we will never contact you by e-mail or via a website asking you to supply us with any security details relating to you, your card details, PIN, or online account servicing. If you suspect

your log-in details have been revealed, you can re-set the App at any time by visiting the "More" section in the App.

Yours sincerely



Sean Gilchrist
Director, Digital Banking

* Call charges will apply. Please check with your service provider. We want to provide you with an excellent service, so we may monitor or record calls for training and security purposes

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