

MarketMaster
Statement of Recent Account Activity

Barclays Stockbrokers
Tay House
300 Bath Street
Glasgow
G2 4LH

Account number 401/68542097/67

000941 179690 CTVU037A 1364006011 1 OF 3

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e-mail stockbrokers@barclays.co.uk
Web www.stockbrokers.barclays.co.uk

6th October 2011 to 5th January 2012

BARCLAYS

Date	Transaction Description	Debit	Credit	Balance
	BALANCE BROUGHT FORWARD			0.00
	NO TRANSACTIONS SINCE YOUR LAST STATEMENT			
	BALANCE CARRIED FORWARD			0.00
Total		0.00	0.00	0.00

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Valuation Date: 5th January 2012

BARCLAYS

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Performance since 5th October 2011	%
Change in Stock Value	0.00
Change in Account Value	0.00
FTSE 100 Performance	14.64
FTSE All Share Performance	13.63
Index values	5th January 2012
FTSE 100	5,668.45
FTSE All Share	2,906.40

How to read your Barclays Stockbrokers Statement and Valuation

The following notes are intended to help you understand your valuation and statement. If you have any questions, or you cannot reconcile the holdings to your records, please call us. Advisory clients should contact their Advisor.

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Valuation

The valuation shows you a "snapshot" of your Account – the stock held and quantity will therefore be the actual amount you held as at close of business on the Account Valuation date (shown on the valuation). For ISAs, the "Total Account Value" in the "Account Summary" box is the figure we used to calculate the administration charge. We confirm that you are the beneficial owner of the share holding(s) under Barclayshare Nominees Limited, as at the close of business on the Valuation Date.

Index Linked	Please note that your Index linked securities on your Barclays Stockbroker statement is a mid market valuation based on the clean price. This means that your Index linked securities have not been adjusted to reflect accrued interest and retail pricing indexation (RPI) ratio. Please note this issue only affects the paper valuations we send to you.
Mid Market Price	The mid-price (that is halfway between the buying and selling price) of the shares as at the close of business on the day before the Valuation Date.
Mid Market Value	The number of shares multiplied by the "mid-market price". The total value of this column is shown at the bottom of the table.
Book Cost	The total price you have paid for your holding (including commission, stamp duty and PTM levy (if applicable)), including any additional amounts you paid to take up the shares in a rights issue etc. If you have lodged or transferred in stock, but not informed us of the original book cost, we will note a book cost of that stock at either £0 or £1. This will be reflected in the % figure shown under Profit/(Loss). If you want to change the Book Cost for lodged or transferred stock, please contact us.
Profit/(Loss)	How each individual holding is performing (in percentage terms) relative to the Book Cost. This will not take into account indexation or taper relief.
Gross Yield	The return earned on an investment before tax. We currently work it out by "grossing up" the net dividend of the share by 10%, and then expressing it as a percentage of the share price.



Total Account Value	A summary (in pounds sterling) of the value of your Account and the amount it has changed since the last valuation.
Cash held	The balance on your Account on the date the statement is issued.
Performance	A summary (in percentage terms) of the change in value of your stock and Total Account Value since your last valuation (we do not display these values on your first statement) and the changes in the FTSE 100 and the FTSE All Share for comparison. For Non-Managed products, please note that these are execution only or advisory products and Barclays is not responsible for the performance of holdings within your Account. For Managed ISA products, please see the notes on your statement of your recent account activity page.
Cash Holdings	As your plan manager, HM Revenue and Customs requires us to remind you that they do not regard cash as a qualifying investment in a Stocks and Shares ISA under current regulations. Therefore, please consider investing any cash within your Stocks and Shares ISA. Please note that this is for information only and does not constitute advice on the suitability of investing in the market at this time. If cash is held and not invested within your Stocks and Shares ISA, HM Revenue and Customs may instruct us to return the funds to you.

Statement

Date	The date on which we made the entry on your account. For example, for a market transaction, this will be the date we settled your deal. For dividends, this will be the date we added them to your account.
Transaction Description	The nature and type of transaction.
Debit and Credit	The value (in pounds sterling) of any credits or debits made to your account. At the bottom of these columns are the totals of all credits or debits.
Balance	The balance (in pounds sterling) of your account after the transaction. At the bottom of this column, we show the final account balance.

Our Client Service hours (for non-Advisory clients) are

Monday to Thursday	07.30 - 20.30	Saturday	09.00 - 14.00
Friday	07.30 - 18.00		

All 0845 calls to Barclays Stockbrokers are charged at local rates. All 0870 calls to Barclays Stockbrokers are charged at national rates. You can only use these numbers if you are calling from the UK. For your protection and ours, to check instructions and to maintain high quality service standards, we may record and monitor calls made to or from Barclays Stockbrokers.

Advisory clients should contact their Advisor for all their needs.

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