

THE BEST JUST GOT BETTER...

We have launched a brand new market-leading website >>



Mr Lisewski
40 Gledstones Road
London
W14 9HU

96770/76244/0002951



Dear Mr Lisewski

As the UK's number one stockbroker*, we want to bring you the best online trading experience in the market. We are delighted to announce the launch of a brand new website, built specifically for you.

BRAND NEW WEB ADDRESS

Our new website address is www.BarclaysStockbrokers.co.uk. It has been designed to offer you the best possible experience online, making it easier for you to trade and find the right information at the right time. You will have to type the new address into your browser the first time you login. Remember you can bookmark the website so that you don't have to retype the address every time you visit.

YOUR ACCOUNT MOVE

Your account has been moved to the new website. If you visit the old website address and login you will be automatically redirected to the new website.

In order to make the login process as smooth as possible, here is a handy card with your unique User-ID. **Your password will stay the same for the new website.** If you have forgotten your password to login, you can reset it by selecting the 'forgot your password?' link on the login page.

Please note that you need to have a memorable word set up on your account to reset your password online. If you do not have a memorable word, we can give you a new password when you call us on 0800 376 6000†.

CONFIDENCE AND SECURITY

We take online security very seriously and want to ensure that you feel confident the first time you place a trade on the new website. If you haven't already seen how the site has changed, you can view an online demo and some useful How2 videos at www.BarclaysStockbrokers.co.uk/website

If you have any questions about the new website please call our dedicated Website Support Team on 0800 376 6000†.

Kind regards

Des Byrne
Managing Director
Head of Barclays Stockbrokers

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Please keep this card somewhere safe.

*Data provided by ComPeer, covering the whole UK private client execution only sector, up until the end of November 2011.

†Calls to 0800 numbers from a BT residential line are free, with no set-up fee (correct as at September 2011). The price on non-BT phones may be different; please check with your service provider. You can only use these numbers if you are calling from the UK; if calling from outside the UK, please call +44 141 352 3909. Calls may be recorded to monitor the quality of our service, to check instructions and for security purposes. Our opening hours are 7.30am until 8.30pm Monday to Thursday and 7.30am until 6pm on Fridays. We are also open 9am - 2pm on Saturdays, excluding bank holidays.