

BARCLAYS BANK PLC

Barclays BMB PO Box 424 Coventry CV2 2BR 000582 BBL2553A J00136 37462 1450994011 03332001014

Mr Paul Edward Lisewski 40d Gledstanes Road West Kensington London W14 9HU

Our Ref: SJB Direct Dial or Ext No: 03332001014

13 October 2013

Dear Mr Lisewski

Welcome to Barclays Mobile Banking

Your new Barclays Mobile Banking App is up and running, so it's now even easier to manage your accounts when and where it suits you.

If you have not recently registered for Barclays Mobile Banking and have received this letter in error please contact our Helpdesk immediately on 03332 001014*.

Features

Your Barclays Mobile Banking App puts a range of useful features at your fingertips, which enable you to:

- View account details, including the balance on your Barclays current account and personal Barclaycard accounts
- * View a history of transactions on your Barclays current, savings and ISA accounts
- View your current Barclays mortgage balance
- Pay bills or transfer money between your accounts
- Locate your nearest Barclays branch or ATM

Ready to go

You've already set up everything you need to log in to your account, so each time you open the App you'll just be asked to enter your 5 digit passcode.

Keeping you secure online

Remember, we will never contact you by e-mail or via a website asking you to supply us with any security details relating to you, your card details, PIN, or online account servicing. If you suspect



your log-in details have been revealed, you can re-set the App at any time by visiting the "More" section in the App.

Yours sincerely

Sean Gilchrist

Director, Digital Banking

* Call charges will apply. Please check with your service provider. We want to provide you with ar excellent service, so we may monitor or record calls for training and security purposes

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