

05 October 2010

Mr Paul Lisewski
D
40 Gledstones Road
Barons Court
London
W14 9HU

Landline phone number: 0207 610 3562

Order date: 04/10/2010

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Hi Paul

Thanks for choosing BE as your new landline phone provider. We're setting it all up now and soon you'll be getting the same fantastic service that you're currently enjoying with broadband.

What happens next?

We'll keep you up to date during the whole set up malarkey via email and text message (if you've given us your mobile number). So keep an eye on your inbox for updates, if you so desire. Hopefully it will all be up and running by 18/10/2010.

Quick check!

Here's a little task for you - Have a quick look at the details below relating to your new landline service and if there's anything wrong give us a ring on 0808 101 3430.

- Your package name: BE Anytime package
- It will cost: £13.50 per month
- Offer: Your first month is free
- You're on a 30 day rolling contract

What next?

Those bills should now be a little easier to manage. You'll make just one payment each month for both your landline and broadband service. Nice. It'll be the same date as your current broadband payment.

To check what's happening with your order, simply log in to your account at www.bethere.co.uk/myaccount. We haven't printed your log in details in case this letter falls into the wrong hands, but if you've forgotten them, there's one of those handy 'forgot password' features on the site.

To find out more about BE landline, including charges and terms & conditions go to www.bethere.co.uk.

If you need to cancel your order let us know by calling us before 16/10/10.

That's all! We'll be in touch soon to let you know how things are going.

Thanks

Everyone@BE