



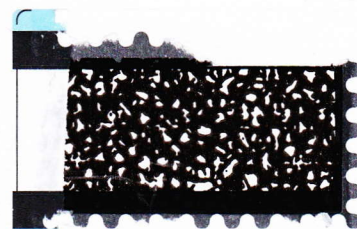
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MR P E LISEWSKI
40D GLEDSTANES ROAD
WEST KENSINGTON
LONDON
W14 9HU



ON A FLAT SURFACE, SLOWLY
TEAR BACK & REMOVE TAB



To verify the security of your PIN or passcode please see illustrations overle

17th January 2016

Dear Mr Lisewski

Welcome to Barclays Tel

Whether you decide to use Barclays Telephone Banking on its own or as a compliment to online, Barclays Mobile Banking and in branch, you'll find Telephone Banking fast, easy to use and accessible 24 hours a day from wherever you choose.

Your Passcode

At the top of this letter you will find your new Personal Security Passcode. Please remember your Passcode as it is the key to accessing our full range of Telephone Banking services, including our quick and easy to use self-service facilities. You must keep your passcode secret, so if you'd like to change it to a more memorable 5-digit code, please call us on 03457 345 345.

Simple transactions made easy

When you call you'll have the option of using our 24 hour automated service, which is great for your everyday banking. If you have a more complex query you can always speak to one of our Personal Bankers 24 hours a day 7 days a week.

Getting Started

Please make sure you are ready with your Passcode alongside your Debit Card Number, Membership Number or Sort Code and Account Number so we can resolve your request as quickly as possible.

Don't forget...

If you'd like to change your new 5-digit Personal Security Passcode to something more memorable, please call us on 03457 345 345* and follow the instructions.

Other Ways to Bank

Barclays Mobile Banking allows you to manage your accounts all the time, wherever you are. Check balances, view recent transactions, transfer funds between accounts and make payments to existing payees. (You must have a Barclays current account and be aged 16 or above to use Barclays Mobile Banking).

Yours Sincerely

Your Barclays Team

You can get this item in Braille, large print or audio by contacting your branch to inform us of your requirements.

* For BT residential customers, calls to 03 numbers are charged at the same rate as calls to 01 & 02 land lines, and will count towards any inclusive minutes you may have covering calls to land line numbers. Call charges may differ, please check with your local provider. To maintain a quality service, we may monitor or record phone calls.