



Mr P Lisewski
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1023790/374/00092

June 2017

Dear Customer

Important Information: Changes to your Business Current Account tariff(s) with effect from 1 September 2017

We've reviewed the range of Business Current Account tariffs available to businesses with an annual credit turnover of up to £2m. As a result, from 1 September 2017, your current tariff will no longer be available to you. We'll be moving your account to a different tariff, with two months' notice of this change. This change allows us to treat our customers equally, fairly and provide clear and transparent pricing to our small business customers.

We offer businesses like yours with an annual credit turnover of up to £2m, a choice of two standard tariffs:

- **Small Business Tariff** - suitable for businesses who mainly handle cash and cheques.
- **Electronic Banking Tariff** - designed for customers who mostly use the internet and telephone when banking.

We believe that these standard tariffs will make it easier for you to understand and monitor your charges. We also hope it will make it easier to select the right account for your business needs.

The best available HSBC standard tariff for you

We've reviewed your account activity between 1 March 2016 and 28 February 2017 and have selected the best tariff for your business based on your activity during this time. We'll also ensure that you remain on the best available standard tariff going forward with our Best Tariff Promise, by reviewing the activity on your account(s) every twelve months.

This table shows the best available standard tariff we would suggest moving you to:

Account Number	Current Tariff	Best Tariff
401922 91285440	Individual pricing agreed with you	Electronic Banking Tariff

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About HSBC

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Please find enclosed a list of prices for our Small Business Tariff and Electronic Banking Tariff. If you would like to check for yourself which is the right tariff for your business, please use our tariff calculator. Just go to www.business.hsbc.uk and enter your monthly transactions to compare the tariffs and you can change your tariff at any time.

What to do next

If you're happy with the tariff changes outlined in this letter, you don't need to do anything. However, if you prefer to move to the other standard tariff rather than the one we have chosen for you, please call us on 03457 60 60 60* and we will arrange that for you.

If we don't hear from you before 1 September 2017, we will apply the new tariff(s) from the beginning of your first full charging period falling on or after 1 September 2017 and your charges cycle will operate on a monthly basis.

If you choose not to accept these changes, you have the right to close your account(s) by contacting us before 1 September 2017. We won't charge you for closing your account, although you'll still have to pay any account charges you've already incurred.

If you've any questions about how the changes may affect you, or to let us know if you don't accept them, you can:

- Call us on 03457 60 60 60*
- Speak to your usual contact
- Write to us at: HSBC, Customer Information, PO Box 6201, Coventry CV3 9HW

Yours faithfully



James Cliffe

Head of Business Banking

*We're open every day from 8am to 10pm. To help us improve our service, and in the interest of security, we may monitor and/or record your call. If you're calling from overseas please dial +44 1226 260 878. If you have a speech or hearing impairment, you can contact us on our textphone service on 0345 712 5563. If you're calling from overseas our textphone number is +44 2070 882 077.