



MR P LISEWSKI
CLOUDSOFT LIMITED
Level 2
40 Gledstones Road
Barons Court
London
W14 9HU



16 April 2013

Dear Customer

We have tried to return your call as promised, but we have been unable to contact you.

If you would still like to speak to us, please call us on freephone 0800 130 130. Our opening hours are 8am to 10pm, every day (except Christmas Day, Boxing Day and New Year's Day).

We thank you for your interest and look forward to hearing from you.

Yours sincerely

A handwritten signature in black ink, appearing to read "S Threadgould", written in a cursive style.

Sarah Threadgould
Head of Customer Communications

HSBC Bank plc
Customer Information Service, PO Box 757, Hemel Hempstead, Hertfordshire HP2 4SS
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