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Important information

Thames Water Customer
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Our ref BB 968577



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January 2016

Counters Creek storm relief sewer – project update January 2016

Dear Resident

I am writing to update you on our proposals to construct a new storm relief sewer which will reduce the risk of sewer flooding to over 1,700 basement properties in the London Borough of Hammersmith and Fulham and the Royal Borough of Kensington and Chelsea.

On Tuesday 12 January we will begin phase 2 of our consultation process which will run for twelve weeks until Tuesday 5 April 2016. We will be holding local drop-in sessions (details below) where you can find out more information on our preferred selection of construction sites which we would like to include in our planning applications to the London Borough of Hammersmith and Fulham and Royal Borough of Kensington and Chelsea.

Following conclusion of the planned drop-in sessions we will continue to consult with the public via residents' associations, local forums and local media and will arrange further drop-ins if required. The details of these will be publicised.

To construct this sewer we need five construction sites. To date we have assessed over 250 sites and have sought feedback on 16 potential sites, with our most recent phase of public engagement ending on Monday 14 December 2015. Since we began discussions about these sites, we have received formal feedback from hundreds of local residents, businesses, political representatives and other interested parties.

We are now in the process of compiling this information into a detailed report that sets out the points raised and our responses to this feedback. We will make this report available on our website shortly before we start our phase 2 consultation.

The five preferred sites to construct the storm relief sewer are as follows:

Cremorne Wharf Depot, Lots Road, Chelsea
Land adjacent to Talgarth Road and Trevanion Road, Hammersmith
Maclise Road car park and woodland adjacent to Kensington Olympia Station
Holland Villas Road at its junction with Lower Addison Gardens
The car park at Tesco Superstore, Shepherd's Bush Road.

We will now not be consulting on any of the other sites which were included in our phase 1 consultations and these are no longer being investigated as potential construction sites.

Please remember to 'bin it don't block it'

Fat quickly hardens in our sewers, preventing sewage from flowing freely and in some cases, causing it to back up in to homes, rivers and streets. This could be easily avoided by disposing of fat in the bin once it has been cooled.

Registered address: Thames Water Utilities Limited, Clearwater Court, Vastern Road, Reading RG1 8DB.

Company number 02366661 Thames Water Utilities Limited is part of the Thames Water Plc group. VAT registration no GB 537-4569-15.

What happens next?

Local drop-in sessions for each preferred construction site will be held on the following dates:

Mon 25 Jan	5pm - 8pm	Cardinal Vaughan Memorial School, 89 Addison Road, W14 8BZ
Thurs 28 Jan	4.30pm - 7pm	Masbro Centre, 87 Masbro Road, W14 0LR - entrance from Milson Road
Sat 30 Jan	10am - 1pm	Chelsea Academy, Lots Road, Chelsea, SW10 0AB
Mon 1 Feb	2.30pm - 5pm	Avonmore Library, 7 North End Crescent, West Kensington, W14 8GT
Sat 6 Feb	10am - 1pm	Tesco Superstore, 180 Shepherd's Bush Road, W6 7NL
Tues 9 Feb	5pm - 8pm	Café Continenté, 62 North End Road, West Kensington, W14 9EP
Fri 12 Feb	12pm - 3pm	Tesco Superstore, 180 Shepherd's Bush Road, W6 7NL
Sat 13 Feb	10am - 1pm	Cardinal Vaughan Memorial School, 89 Addison Road, W14 8BZ
Tues 16 Feb	11am - 2pm	Masbro Centre, 87 Masbro Road, W14 0LR - entrance from Milson Road
Thurs 18 Feb	2pm - 5pm	Chelsea Theatre, 7 World's End Place, King's Road, SW10 0DR
Sat 20 Feb	1.30pm - 4.30pm	Lytton Residents' Hall, Lytton Estate, North End Crescent, West Kensington, W14 8TE
Mon 22 Feb	4pm - 6.30pm	Tesco Superstore, 180 Shepherd's Bush Road, W6 7NL
Tues 23 Feb	5.30pm - 8pm	Chelsea Academy, Lots Road, Chelsea, SW10 0AB
Fri 26 Feb	5pm - 8pm	Cardinal Vaughan Memorial School, 89 Addison Road, W14 8BZ
Sat 27 Feb	10am - 1pm	Masbro Centre, 87 Masbro Road, W14 0LR - entrance from Milson Road

Following the closure of this final consultation we will review all the feedback we have received and publish a report on our website summarising the comments and how we have taken this feedback into account. The feedback reports on our phase 1 and phase 2 consultations will be submitted in the supporting documentation with our planning applications in mid-2016.

Further public consultations will be held by the local planning authorities during their consideration of our planning applications. These consultations will give local residents an additional opportunity to have their say on our proposals before a decision is taken on the applications.

We are hoping to obtain a decision from the two local planning authorities in late 2016. Subject to gaining planning permission, we are proposing that some early work to prepare sites will begin in late 2016 with main construction beginning in 2017.

If you have any questions about the project please get in touch with us at consultations@thameswater.co.uk or phone us on 0800 316 9800 (select option 2 and quote reference number BB968577). We will take note of your query and a member of the project team will phone you back.

Yours sincerely



Martin Bennett
Project Director – Counters Creek