

Ref: DRDDDI

Mobile phone account: 682723435/1

000938 000959 VO13294S 68300 H00016 1109116011

MISS SYLWIA ANTCZAK  
40 GLEDSTANES ROAD  
LONDON  
W14 9HU



**vodafone**



25/08/10



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**Important: Confirmation that your Direct Debit Instruction has been set up**

Dear Customer,

Thank you for choosing Vodafone and for arranging to pay your mobile phone account by Direct Debit. I am pleased to confirm that your Direct Debit details have been accepted. Paying by Direct Debit is saving you £3.53 inc. VAT every month, as an administration charge applies to other payment methods.

Please can you check that the payment details below are correct:

- Account Name: SYLWIA ANTCZAK
- Account Number: 40425524
- Sort Code: 208916

If any of the above details are incorrect please call us as soon as possible on **08700 700191**. However, if your details are correct you need do nothing and your Direct Debit will be processed as normal. You have the right to cancel your Direct Debit at any time. A copy of the Direct Debit Guarantee is shown below.

For your information, the collections will be made using the following reference numbers:

- Service User Number: 628328
- Direct Debit Reference Number: 25142422M

Thank you again for choosing Vodafone. Please contact our Customer Services team if you have any questions - we're happy to help.

Yours faithfully

Stefan Langkamp  
Customer Operations Director

**Direct Debit Guarantee**



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Vodafone Limited will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request Vodafone Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Vodafone Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society - If you receive a refund you are not entitled to, you must pay it back when Vodafone Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

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