

D03093117L/P2/1954/31/37462

Mr P Lisewski
40 Second Floor Flat D Gledstanes Road
London
W14 9HU

Contact us now

0800 975 5555*

Mon-Fri 8am-8pm,
Sat 9am-5pm

**britishgas.co.uk/
smartupgrade**

Service Order Number
4006837826



17th July 2014

Dear Mr Lisewski,

We would like to exchange your gas meter

We recently tried to contact you to exchange your meter to ensure its continued accuracy and safety. Your gas meter is now due to be exchanged and we need to arrange a date and time to come to your home and install the new meter.

The good news is that you have been chosen for a **free upgrade** to smart meters. Smart meters use the latest technology to revolutionise the way you manage your energy usage and make your life easier. They come with a smart energy monitor which lets you see your energy usage in pounds and pence, as you use it.

Call us on **0800 975 5555*** or visit **britishgas.co.uk/smartupgrade** to book your appointment and we will enter you into our monthly prize draw to win **1,000,000 Nectar points worth £5,000****

All you need to do is book an appointment and then make sure you're at home when our Smart Energy Expert comes to carry out your upgrade so that you don't miss out on this opportunity.

We have a wide range of available appointments to suit your needs and installation is hassle free.

There may be technical reasons identified during your install appointment that mean you cannot have a smart meter at your property just yet, such as low mobile signal at the point of your existing meters. In the event of this situation we'll still fit a new standard meter in your home.

We look forward to helping you take more control of your energy use.

Yours sincerely,



James Walker
Head of Customer Service, British Gas Smart Metering