

05/00945435/DM23630 Mr PE Lisewski 40 Gledstanes Road London W14 9HU

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September 2010

Dear Mr Lisewski

Important changes to our terms and conditions

I am writing to let you know that our General Terms and Conditions, Current Accounts Terms and Conditions, Savings Accounts Terms and Conditions and Price Lists will change from 1 December 2010.

Please read the enclosed Notice of Variation document which confirms what is changing and keep it in a safe place alongside your other terms and conditions documents.

If you prefer, you can choose to receive this type of information via Secure E-Message in our Personal Internet Banking service. For details or to register, visit **hsbc.co.uk**

Yours sincerely

Paul Sav

Head of Customer Communications



