



Business Banking  
PO Box 6539  
Leicester  
LE87 2BB

000243 (1)  
MR P E LISEWSKI  
40D GLEDSTANES ROAD  
WEST KENSINGTON  
LONDON  
W14 9HU

DEAR MR LISEWSKI

### Your single number for all your business needs

Attached is your Membership Card, detailing your unique membership number which provides access to an extended range of services available over the telephone.

This Membership Card replaces any other Barclaycall, Business, or Business Direct membership cards you may already hold.

Please ensure that you have this card with you whenever you call us\* as you will be required to key in your membership number, along with selected digits from your passcode, when using the automated telephone banking service.

The new number also gives you access to our new dedicated support team of specially trained business managers and advisors who may also ask for details of your membership number when you call.

You will receive your passcode by post within the next few days. Once your passcode arrives you will be able to access your accounts immediately.

If you have any questions regarding the service, please contact us on 0845 605 2345, we will be pleased to help.

Yours sincerely,

Neil Whitaker  
Head of Small Business Support

\* Calls may be monitored and recorded for training purposes.

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